

## Medical Assistance and Advice

The Ambulance 999 service and Accident & Emergency Departments in all hospitals have seen a large increase in the number of people using these services. These should only be used for genuine emergencies to ensure seriously ill patients are treated as quickly as possible. Please see below who you should contact if medical advice or assistance is required.

In the first instance you should either contact the College GP or your own GP. Contact details for the College GP: Banbury Road Medical Centre – 01865 515731 <http://www.banburyroadmc.nhs.uk/contact1.aspx>

For urgent medical help and advice that is not a life threatening situation you should call the NHS 111 Service <http://www.nhs.uk/NHSEngland/AboutNHSservices/Emergencyandurgentcareservices/Pages/NHS-111.aspx>

Call 111 if:

- you need medical help fast but not a 999 emergency
- you think you need to go to A&E or need another NHS urgent care service
- you don't know who to call or you don't have a GP to call
- you need health information or reassurance about what to do next

For immediate, life-threatening emergencies, you need to call 999.

Where possible the person requiring medical attention should make the call in order to provide personal information and details of the condition.

Please contact the Lodge if you need any of the following:

- assistance
- a reminder of who you should contact
- the use of the First Aid Box which is kept in the Lodge

A number of staff are trained First Aiders and some are trained in the use of a Defibrillator which is also kept in the Lodge.

Please inform the Lodge if you have made a 999 call so that the person on duty can give directions and assistance when the ambulance arrives.



# Injured? Unwell?



**Choose  
well.**

**It doesn't have to be A&E,  
call NHS 111**

