

# Welcome to the Health and Well-being induction!

### This presentation will cover:

- Support services within the University
- College Nurse and College GP
- Local medical services
- The Welfare Team here at Wolfson

We will also cover useful advice and guidance as you settle into Oxford and Wolfson, and we will make sure you know where to go for help.

### **University Services**

- Counselling Service free, remote counselling (one-to-one and group therapies) to all Oxford students
- <u>Disability Advisory Service</u> supports students who have registered a disability
- Sexual Harassment and Violence Support Service supports students who have experienced stalking, sexual harassment, or sexual violence, regardless of when or where it occurred
- Harassment and Conflict Support resources for those experiencing bullying and harassment

See even more services at <a href="https://www.ox.ac.uk/students/welfare/">https://www.ox.ac.uk/students/welfare/</a>!



# University Counselling Service

# Support (all free of charge!) includes:

- Short-term, targeted 1-1 sessions
- Group counselling
- Workshops
- Self-directed help such as podcasts and reading



#### Website:

https://www.ox.ac.uk/students/welfare/counselling

#### **Enquiries:**

counselling@admin.ox.ac.uk

# Disability Advisory Service (DAS)

#### Provides support for students with:

- Mental health disabilities (ongoing clinical mood and anxiety disorders)
- Social or communication difficulties (e.g. autism spectrum conditions)
- Sensory or mobility impairments (e.g. vision or hearing impairments)
- Long-term illness or physical health conditions (e.g. diabetes, multiple sclerosis)
- Specific learning difficulties, known as SpLDs (e.g. dyslexia, dyspraxia, or ADHD)

The DAS can provide lots of support, but it's important to access this as soon as possible!

See <a href="https://www.ox.ac.uk/students/welfare/disability">https://www.ox.ac.uk/students/welfare/disability</a> or email the Academic Registrar for more information.

## Sexual Harassment and Violence Support Service

The Sexual Harassment and Violence Support Service provides a safe space for you to be heard, with advisors offering free support and advice to any current student who has been impacted by sexual harassment or violence.

All specialist caseworkers at the service are trained to support you at your pace, non-judgementally and in confidence.



https://www.ox.ac.uk/students/welfare/supportservice/about

supportservice@admin.ox.ac.uk.



# CONSENT FOR STUDENTS

Boundaries, respect and positive intervention

https://www.ox.ac.uk/students/welfare
/supportservice/consent-for-students

Consent for Students is a free online consent programme for all students and staff at the University of Oxford

The programme allows students to reflect on their own relations and behaviour, contributing to an equitable, respectful and safe community of learning across the collegiate University.

More information will be communicated later this week.

College Nurse: Kerry Minton

For advice, appointments, and guidance, email pml.wolfsonnurse@nhs.net

Kerry is our wonderful College Nurse. She can offer face-to-face or online appointments either in her clinical room in the Annex Building (on the corner of Linton and Chadlington Roads) or online using Microsoft Teams.

Please note, Kerry works part-time and term time only.

# What does a College Nurse do?

- Helps you to look after your healthcare needs
- Physical health sports injuries; sexual health; minor injuries and illness
- Triage Refer onto GP when necessary; send to A&E (ED); other services
- Mental health initial help, referral onto counselling services, disability service, GP
- Liaise with Academic Office to help with medical notes for illness
- Help you to navigate the NHS!



# Banbury Road Medical Centre

All Oxford colleges are linked with one of the doctors' surgeries/GP practices in central Oxford.

The **Banbury Road Medical Centre** is the link GP practice for Wolfson. It is approximately 10 minutes' walk from College.

www.banburyroadmc.nhs.uk



Banbury Road Medical Centre



The NHS (National Health Service) funds this GP practice, which means that most medical treatments will be free or heavily subsidised for those resident in the UK.

# How to register?

The easiest way to register with Banbury Road Medical Centre is via <a href="http://www.campusdoctor.co.uk/oxford/">http://www.campusdoctor.co.uk/oxford/</a>



#### **GP Registration Online**

You can use this form to register with a GP in Oxford only if you belong to one of the following Colleges:

#### Please select your college to continue:

| Balliol College           | Lincoln College        | St Cross College   |
|---------------------------|------------------------|--------------------|
| Blackfriars               | Magdalen College       | St Edmund Hall     |
| Brasenose College         | Merton College         | St Hilda's College |
| Christ Church             | New College            | St Hugh's College  |
| Corpus Christi College    | Nuffield College       | St John's College  |
| Exeter College            | Oriel College          | St Peter's College |
| Green Templeton College   | Pembroke College       | Somerville College |
| Harris Manchester College | The Queen's College    | Trinity College    |
| Hertford Coilege          | Regent's Park College  | University College |
| Jesus College             | Reuben College         | Wadham College     |
| Keble College             | St Anne's College      | Williams College   |
| Kellogg College           | St Antony's College    | Wolfson College    |
| Lady Margaret Hall        | St Benet's Hall        | Worcester College  |
| Linacre College           | St Catherine's College | Wycliffe Hall      |



#### Online Patient Registration

#### Wolfson College

Only accepted students and their dependants accompanying them to University can use this form, and all names are cross-checked. Please fill in your details and click "Next page" when complete (page 1 of 2). " = compulsory

Please only complete this registration form once. If you have previously submitted

this form at any time please do not do so again unless advised to do so. Please do not use this form to update your address or other details.



# Why register with our college-linked GP surgery?

- If you need medical documentation for any academicrelated reason, such as exam adjustments or extension requests, it is often faster (and free!) for you to obtain it from the college doctors than an external surgery.
- Our college nurse is linked to the college doctors so can liaise with them on your behalf, which can make it easier to get appointments and resolve medical matters.

We strongly suggest that unless you have a particular reason to stay registered with your current UK GP, you register with the Banbury Road Medical Centre.

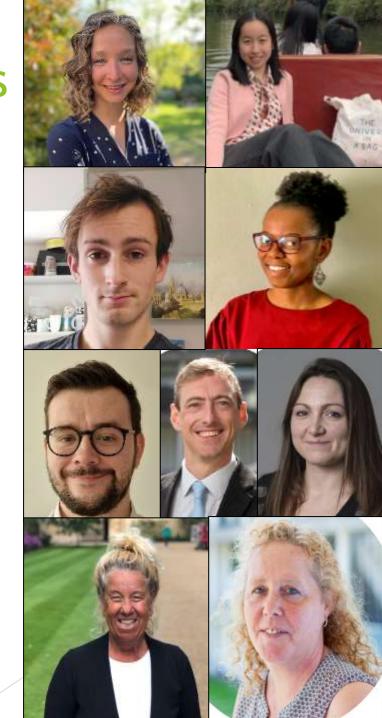
Trust us, it might well make your life a lot easier!

## College Support Services

https://www.wolfson.ox.ac.uk/talk

- College Nurse
- Student Welfare Officers & Peer Supporters
- Student Support & Engagement Officer
- Academic Registrar/Disability Coordinator
- College Advisors
- Lodge
- Harassment Advisors
- Senior Tutor/Dean of Welfare

Our support team will be happy to help you but please remember to treat them with the same dignity and respect you expect to be treated with. Our students are important but so are our staff.



### **External Services**

- Samaritans: confidential listening service with phone lines open 24 hrs, every day of the year, with particular emphasis on suicide prevention. Dial 116 123 or email jo@samaritans.org (email response time 24 hrs)
- Papyrus: suicide prevention service with an emphasis on supporting young people
- Mind: mental health charity (also see Oxfordshire Mind)
- ► NHS Self-Help Booklets: free and comprehensive booklets for common mental and emotional difficulties such as bereavement, stress, low mood, anger, and sleeping problems

# Who do I contact for help?

| Issue  | Service  | Contact   |
|--|--|---|
| Non-urgent matters;<br>minor illnesses and injuries;<br>enquiries and assistance | College Nurse  | pml.wolfsonnurse@nhs.net  |
| General healthcare   | <u>GP</u>  | 01865 515731  |
| Mental health (non urgent)   | University Counselling Service                         | counselling@admin.ox.ac.uk  |
| Sexual health  | Sexual health clinic (or college nurse/GP)             | See website   |
| Urgent and/or out-of-hours care  | NHS 111  | 111   |
| Severe injury (e.g. broken bone) or life-threatening condition                   | Emergency Department (ED) / Accident & Emergency (A&E) | 999<br>(ask for ambulance; if calling from<br>Wolfson inform Lodge) |

# Imposter Syndrome

(Trust us, everyone gets it - us included!)



Trust the academics who assessed your application - you have every right to be here and you know more than you think you do. If self-doubt starts to eat at you, talk to your supervisor or get in touch with the Counselling Service.

# Things to remember...

The 8-8-8 rule: aim for 8 hours of sleep (yes!), 8 hours of work, and 8 hours for everything else

Treat your work as a full-time job -Aim to work 40 hours per week with time to rest and recover

Eat your five-a-day of fruit and veg, plus wholegrains, pulses, and proteins Tackle concerns early, whether academic, medical, financial, or anything else

Spend time with friends

Do not suffer in silence - please get in touch if you think you might need help!

Spend time in nature - try the University Parks, Port Meadow, Magdalen Deer Park, or Christ Church Meadows!

# And one more time...

Look after yourself and each other, and reach out if you need some support.

Everybody has problems at some point and we are here to help. ©



# Best wishes for a great year!